



# LETTER OF APPRECIATION

—  2016-2017  —

Dear Partner,

Please accept our gratitude for being a part of the Cleartrip family. It is indeed an honour for us to acknowledge your exemplary performance. Your work has been evaluated for the period FY 2016-17 on the basis of parameters that are crucial for establishing unquestionable leadership in the hospitality space.

We are pleased to observe that you exceed the expectations of discerning travellers consistently by upholding high standards of service and maintaining a proactive approach aimed their best interest. It is evident, your holiday abode has given cherished moments to them which is why we take great pride in being your partner.

Many congratulations for scaling new heights and setting new standards.  
We always look forward to a long-term and mutually beneficial relationship.

Let's gear up for another milestone year.

Warm Regards,

A handwritten signature in black ink, appearing to be "Stuart Crighton", written over a horizontal line.

**Stuart Crighton**  
Chief Executive Officer

